



CARPENTERS TRUSTS

of Western Washington

Health and Security Retirement Vacation Industry Fund

Carpenters Health and Security Plan of Western Washington

Summary of Material Modification

Telehealth Consultation Benefit Is Temporarily Expanded

Purpose of Notice

The purpose of this notice is to advise you the Board of Trustees amended the Carpenters Health and Security Plan of Western Washington to temporarily expand the telehealth consultation benefit to include additional providers and services during the Coronavirus (COVID-19) pandemic.

Telehealth Benefit Temporarily Expanded

As the COVID-19 pandemic continues to impact participants, retirees and their dependents, the Board of Trustees amended the Carpenters Health and Security Plan's telehealth benefit to temporarily expand the providers and services covered under this benefit.

Telehealth benefits are provided for telephone or online consultations with a covered provider for treatment of certain medical conditions requiring immediate but non-emergent care such as cold or flu symptoms, allergies, urinary tract infections, bronchitis, ear infections, and certain skin conditions. With this temporary benefit change, telehealth consultations will now include behavioral health providers for patients seeking behavioral health counseling. It will also include "check-ins" with a patient's physician if the patient has a medical condition that requires monitoring or treatment. Telehealth services are subject to the annual deductible, network or nonnetwork coinsurance and the network or nonnetwork office visit copayment. To be covered, the medical consultation must be: (1) online or by telephone; (2) a live discussion or video exchange with ongoing participation by the patient and the provider throughout the visit; and (3) diagnostic and treatment focused.

Questions?

The Board of Trustees will continue to monitor this crisis and update you as events warrant. Please contact the Claims Department at Carpenters Trusts of Western Washington if you have questions about this important plan amendment: (800) 552-0635.

Si tiene preguntas sobre esta información o sus beneficios; por favor, comuníquese a esta oficina al número telefónico arriba mencionado.

The following websites provide reliable information about COVID-19 at the state and national level:

Washington State Department of Health: www.doh.wa.gov

Centers For Disease Control and Prevention: www.cdc.gov